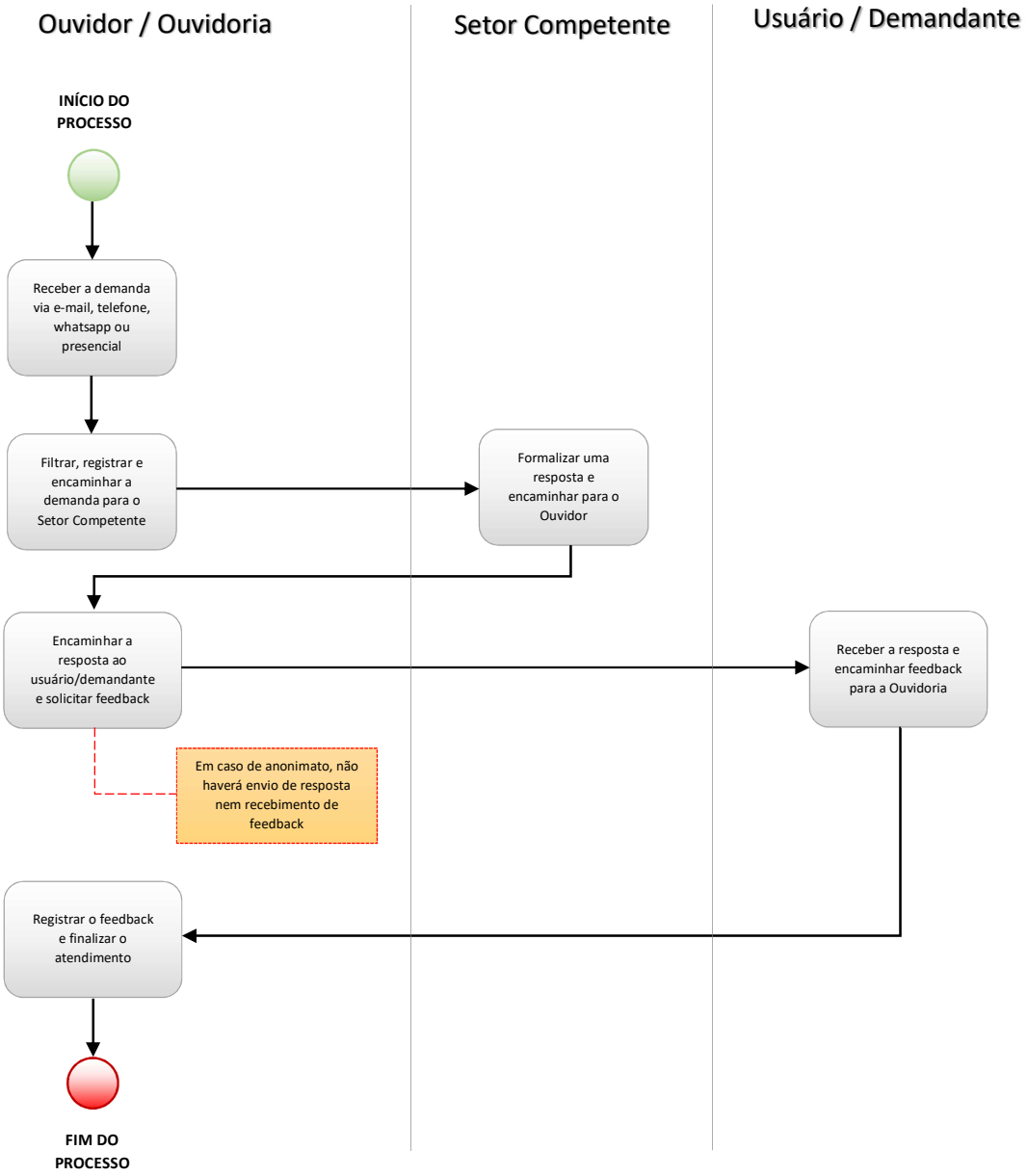8 – FLUXOGRAMA